

Disaster Information Resources

from the LSU AgCenter



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Replacing Important Papers



After a disaster such as a hurricane, flood or fire, important papers may be destroyed, lost or damaged. Agencies, Web sites and procedures that can help you replace important papers are listed below.

Birth and Death Certificates

To replace a birth or death certificate for U.S. citizens who were born or died in the United States, visit <http://www.vitalrec.com> or call one of these numbers:

Louisiana, 504-568-5152.

Mississippi, 601-576-7960.

Alabama, 334-206-5418.

For birth records of U.S. citizens born abroad, request a copy of Form FS-240 (Consular Report of Birth Abroad). Contact:

U.S. Department of State
Passport Services
Vital Records Section
1111 19th Street, NW, Suite 510
Washington DC 20522-1705

http://travel.state.gov/passport/get/first/first_828.html

This address is also used to obtain a "Report of the Death of an American Citizen" who died abroad.

Citizenship and Naturalization Papers

Obtain Form N-565 from <http://uscis.gov/graphics/forms-fee/forms/n-565.htm>

Credit Cards

- American Express – call 1-800-528-4800.
- Discover – call 1-800-DISCOVER (8-800-347-2683; TDD/TTY (1-800-347-7449).
- Master Card – contact issuing financial institution or 1-800-MC-ASSIST (1-800-622-7747).
- Visa – contact issuing financial institution or 1-800-847-2911.

Driver's License or State Identification Card

The quickest way to obtain a duplicate driver's license is to apply in person at any state Office of Motor Vehicle Driver's License Office. You will need to complete an "Application for License or Identification Card," which may be accessed at:

<http://www.dps.state.la.us/omv/forms/2003.pdf>.

Income Tax Returns

Call the nearest department of the treasury office, IRS office or 1-800-TAX-FORM (1-800-829-3676) and request form 4506 (Request for Copy of Tax Return). To find your local office, go to:

<http://www.irs.gov/localcontacts/index.html>

Insurance Policies

Contact the agent or company providing the coverage. You may be required to complete a form, pay a fee for duplicate copies or both. The policy number will expedite this request. Consumer contact information for major insurance companies doing business in Louisiana may be accessed at http://www.lidi.state.la.us/whats_new/katrinelist.pdf

Marriage License or Divorce Records

- If the marriage or divorce occurred in Orleans Parish, contact:
Office of Public Health
Vital Records Registry
P.O. Box 60630
New Orleans, LA 70160
- If the marriage or divorce occurred in any other parish, contact the Clerk of Court in the parish where the marriage occurred or where the divorce was filed.
- If the marriage or divorce occurred in another state, contact the National Center for Health Statistics at:
<http://www.cdc.gov/nchs/howto/w2w/w2welcom.htm>



Military Discharge Papers

Request Standard Form 180 (SF-180) from any office of the Veterans Administration, the American Legion, the Veterans of Foreign Wars, the Red Cross, a veteran's association or military recruiter. It may also be downloaded from:

http://www.archives.gov/facilities/mo/st_louis/military_personnel_records/standard_form_180.html.

Send the completed form to:

National Personnel Records Center
Military Personnel Records
9700 Page Avenue
St. Louis, MO 63132-5011

The National Personnel Records Center responds only to mailed or faxed requests. The fax number is 314-801-9195.

To find out if you are eligible for veteran's benefits, how to apply and what it will cost, complete an application form online. Call the VA Health Benefits Service Center toll free at 1-877-222-VETS!

Mortgage Papers

Contact lending institution.

Passports

Complete form DS-64 (Statement Regarding Lost or Stolen Passport) available from:

http://travel.state.gov/passport/lost/us/us_848.html and submit to:

U.S. Department of State
Passport Services
Consular Lost/Stolen Passport Section
1111 19th Street, NW, Suite 500
Washington DC 20036

Property Deeds

Contact the Clerk of Court in the parish where the property is located.

Savings Bonds/Notes

Complete Form PDF 1048E (Claim for Lost, Stolen or Destroyed U. S. Savings Bonds) available at:

<http://www.publicdebt.treas.gov/forms/sav1048.pdf> or by calling 304-480-7527.

To replace Series HH/H Bonds, mail the completed form to:

Bureau of the Public Debt
P.O. Box 7012
Parkersburg, WV 26106-2188

To replace Series EE/E Bonds, mail the completed form to:

Bureau of the Public Debt
P.O. Box 7012
Parkersburg, WV 26106-7012

Social Security Card

Go to a Social Security Administration Office. Complete form SS-5 (Application for Social Security Card). It can be downloaded at: <http://www.ssa.gov/online/ss-5.html>

For additional help, contact the Social Security Administration at 1-800-772-1213, or write:

Office of Public Inquiries
Social Security Administration
Windsor Park Building
6401 Security Blvd.
Baltimore, MD 21235

Vehicle Title

Complete the "Vehicle Application" form available at: <http://www.dps.state.la.us/omv/forms/1799.PDF>. Submit to the address given on the form.

Wills

Contact the attorney who prepared it. If circumstances have changed, a new will may be appropriate.

Notes and Disclaimer

At the time of this publication (4/06) all contact information was verified. This information is subject to change.

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